

Accessibility information

Parking

CARAD's parking is behind Timescape Rhayader and CARAD Theatre buildings - units 1 & 2. There is a disabled parking space behind the Museum and level access to Timescape Rhayader's reception via the garden gates off the car park. There is also a pay & display carpark on Dark Lane, opposite the Leisure Centre, which is a 5-10 minute walk from CARAD.

Disabled access

There is disabled access into the Timescape reception and throughout the galleries, with a disabled access lift from the ground to the first floor. There are some areas which have narrow passes of 77-85cm.

On the first floor there are two evacuation chairs in case of lift malfunction during an emergency evacuation.

Facilities

In the reception area you will be met by one of our front of house volunteers who can give you any information you need and provide you with a Sensory backpack (see below) to support your visit. We have disabled access toilets on the ground floor, as well as male and female toilets. We apologise but we have no adult Changing Places at present due to space constraints, only a smaller changing table.

Sensory backpacks

We have three ALN / SEND backpacks for children which contain ear defenders, fidget toys, a dragon glove puppet support toy, and a board with Widgit symbols to enable schools and families to plan their visit.

These backpacks are free of charge, with a refundable deposit, and can also be booked for a particular time slot.

What to expect

Within Timescape you will find audio works, videos, interactive digital displays and moving lights which some people may experience as overwhelming. There is a sensory map of the museum below which you can use to anticipate these areas. From September 2024, we hope to run quiet sessions, with dimmer lights, staffing permitting. Please check our website for details.



Community Arts Rhayader & District

There are also exhibits which contain dressed mannequins, stuffed animals and mythical creatures such as a large copper dragon which has sound effects.

If you need a break, there is seating throughout the museum and on the ground floor, outside the activity room. We have a rollator and basic manual wheelchair available.

For further information please contact:

Phone 01597 810 194

Email all@carad.org.uk